

# Submit a Citizen's Complaint



Turn your phone sideways to record



Include the date and time in picture/video



Mark GPS location or give directions to location of problem



Share your name, phone #, email, county, address, and zip code



State the nature of your complaint (water, air quality, etc.)



Name source of problem and people who may be affected



Information you voluntarily provide to public officials will be a part of a public record and can be released. Questions regarding this go to:

[DEPPRIVACYOFFICER@WV.GOV](mailto:DEPPRIVACYOFFICER@WV.GOV)

## Submit Electronically



## take courage!



Note when the problem began. Keep blasting notices, receipts spent on water purchases, letters from companies or the city, and a record of phone calls made.

**FROM BELOW:**  
RISING TOGETHER FOR  
COALFIELD JUSTICE

# How to Report Environmental Problems to the DEP

Educate  
Empower  
Testify



## Public Water

Report to

Dept. of Environmental Protection



## Air Quality

Report to

Dept. of Air Quality



## Well Water

Report to

Health Dept.

Take horizontal pictures or video of water and the water source (tap, etc.). Include the date, time, and location of the water source. Observe area.

Call the city office with your complaint Gary (304) 448-2209. Anawalt (304) 383-2993.

Call the local PSD with your complaint Gary (304) 297-2622. Attend County Commission meeting and ask to add this issue to the agenda.

Submit a Citizen's Complaint to: Fayetteville DEP Office (304) 574-4471 Inspector Takayla Nari Charleston (304) 926-0440

Talk with your neighbors to see if they have the same problem. Ask them to file a Citizen's Complaint and attend a County Commission meeting. Keep records!

Take horizontal pictures or video of roads, windowsills, and affected areas that contain the date, time, and location. Screenshot and take note of weather and wind direction.

Call the city office with your complaint Gary (304) 448-2209. Anawalt (304) 383-2993. Attend County Commission meeting and ask to add the issue to the agenda.

Submit a Citizen's Complaint to the Dept. of Air Quality in Fayetteville (304) 926-0499 ex.41909 Wanda.E.Spradling@wv.gov

Contact Dept. of Air Quality's Inspector Dan Bauerle (304) 926-0499 ex. 41245. dan.c.bauerle@wv.gov

Talk with your neighbors to see if they have the same problem. Ask them to file a Citizen's Complaint and attend a County Commission meeting. Keep records!

Take horizontal pictures or video of water and the water source (tap, etc.). Include the date, time, and location of the water source. Observe area.

Call the McDowell County Health Department (304) 448-2174. Attend County Commission meeting and ask to add this issue to the agenda.

Call the Beckley Dept. of Environmental Health Office: (304) 558-0684. Submit a Citizen's Complaint to the DEP Fayetteville (304) 574-4471. Inspector Takayla Nari

Active mine nearby call Brian Carr at (304) 352-4996. Closed mine nearby call Steven Hincks at (304) 993-5590. Steven.J.Hincks@wv.gov

Talk with your neighbors to see if they have the same problem. Ask them to file a Citizen's Complaint and attend a County Commission meeting. Keep records!